



# Casa de Ramana

## Rehabilitation Center

### GUIDELINES FOR INDOOR/OUTDOOR VISITATIONS

Casa de Ramana Rehabilitation Center recognizes the emotional toll that Covid-19 has taken on our residents and their family members. To alleviate this stress and to provide the physical, emotional and spiritual support that one derives from family and friends, Casa de Ramana has implemented the following guidelines to allow for visits during this difficult time.

**Scheduling a Visit:** Please contact Valerie, Life Enrichment Director, at 508-872-8801, ext. 2330, 24 hours prior to the day of the visit for time/staff availability. Visits are available five (5) days per week, including one weekend day, and one outside of standard hours. Visits will be no less than 30 minute intervals. The number of visits will be limited to 2 per week, per family, to accommodate all residents a visit. The visit will be limited to no more than two (2) adult visitors at a time.

**Screening:** All visitors will be required to be screened by the center for symptoms of Covid -19 prior to the visit. The screening shall include, temperature checks, questions about signs and symptoms and denial of entry to those showing symptoms. A face mask covering mouth and nose must be worn throughout the visit.

**Social Distancing:** Social distancing between the resident and visitor must maintain a minimum of six (6) feet apart at all times during the visit. Only brief physical contact will be allowed. Hugs with faces poised in the opposite direction is recommended. Use of a hand sanitizer before/after the visit is required. A trained staff member will be present during the visit and will wear a face mask.

**Locations:** Outdoor visits will occur on the enclosed patio on the Mt Wayte Rd. side of the center. Tables and chairs are available for gathering and will be placed appropriately to meet the social distancing guidelines. The area will be sanitized in the designated areas between each visit. Indoor visits will occur in the conference room with seating placed appropriately to meet the social distancing guidelines. The area will be sanitized between each visit. A trained staff member will be present during outdoor visits.

In the event physical visits cannot occur, virtual visits will be available with the use of Zoom, Skype, Google Duo and Face Time for residents and family to visit.

**Other:**In the event a visitor entering the center develops signs or symptoms of Covid-19 such as fever, cough, shortness of breath, sore throat, myalgia, chills, or new onset of loss of smell or taste within two (2) days after exiting the center or the outdoor designated area, they must agree to immediately notify the center and identify the individuals they were in contact with and the location of the visit.

Effective 9/25/2020