

To Our Residents and Families:

7/2/20

We have been given guidance by the Department of Public Health to allow for visitation with your loved one. Please review the requirements that have been given to long term care facilities in order to provide this visitation.

- 1. Physical Distance: defined as 6 feet distance between the resident and the visitor. Physical contact is not permitted.
- 2. Protection Requirements: defined as the following:
 - Residents who is suspected or confirmed to be infected with COVID-19 cannot be visited.
 - The visitor must enter the center by the Ambulance entrance.
 - All visitors must be screened at entrance for symptoms of COVID-19 PRIOR to transporting the resident to the visitation space. Screening shall include checking for fever greater than 100 degrees Fahrenheit, cough, shortness of breath, sore throat, myalgia, chills or new onset of loss of taste or smell. A single symptom shall be indication that the visitation cannot occur.
 - A long term care staff member must be present at all times during the visit.
 - The staff and resident MUST wear a surgical face mask and visitors MUST wear a face covering at all times during the visit.

3. Visit Days and Times:

- Visits will be scheduled Monday through Friday between the hours of 10:00AM and 4:00 PM
- There can only be two (2) visitors at a time and the visit shall be for a maximum of 30 minutes to accommodate visits for all eligible residents.
- Visits will occur on the patio on the Mt Wayte Ave side of Casa de Ramana.

We know how challenging the last few months have been and want to reunite you with your loved one as soon as possible. Please contact Valerie Vancura to arrange visitation.

Sincerely,

Stephen Copper Administrator