# Reschedule

If you're experiencing symptoms of COVID-19 or are feeling unwell, please call and inform us. We are more than happy to reschedule your family visit when you are feeling much better.

If you must cancel please give the facility at least a 48-hour notice so they may fill the open visit slot. All outside visits will remain in the front walkway area. All indoor visits will take place in the family room.

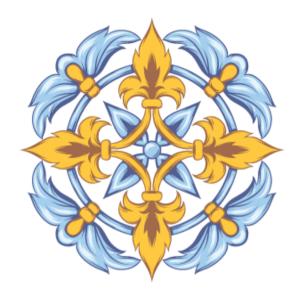


## Who can you visit

- Residents who are suspected or confirmed to be infected with COVID-19 cannot be visited.
- Residents who are under quarantine may participate in visitation as long as safety can be maintained during transport and the visit.
- A trained staff member must be present at all times during the visit.
- The staff and resident MUST wear a surgical face mask and visitors MUST wear a face covering at all times during the visit.



#### *Family* Visits Information Times Guidelines



## Casa de Ramana Rehabilitation Center

485 Franklin Street Framingham, MA 01702 508-872-8801 casa-rehab.com

#### Visiting Days and Hours

We follow the most recent guidance from the Mass. Department of Publi<u>c</u> <u>as they</u> relate to visits.

Our current visitation hours are:

Monday-Friday: 10:00 am- 4:00 pm Wednesday: 10:00 am - 6:00 pm Sunday: 10:00 am - 2:00 pm

#### <u>Requirements</u>

- The visitor must agree to the following conditions for physical visitation inside the nursing center.
- The visitor will be required to initial the Screening Form at the paragraph that states this requirement before being allowed entry to the center.
- The visitor will sign the COVID-19 INDOOR AND OUTDOOR VISITATION ASSUMPTION OF RISK form.
- Failure to agree will result in a termination of visitation.

#### CONTACT INFORMATION

Setting up your visit Valerie Vancura vvancura@casa-rehab.com 508-872-8801

## To notify the center if you experience the symptoms listed within 2 days of your visit

508-872-8801

M-F 8:00 AM-5:00 PM ask for Cyndy Evenings and Weekends ask for Nursing Supervisor

#### <u>Regulations</u>

The visitor must be screened by the facility staff for symptoms of COVID-19 PRIOR to transporting the resident to the visitation space. Screening shall include checking for fever greater than 100 degrees Fahrenheit, cough, shortness of breath, sore throat,myalgia, chills, or new onset of loss of taste or smell. A single symptom shall be indication that the visitation cannot occur.

Physical Distance: defined as 6 feet distance between the resident and visitor. Physical contact will be permitted if desired by the resident and visitor. Physical contact requirements are as follows: Use of alcoholbased hand sanitizer before and after contact, hugs with faces in opposite directions, and contact will be limited to avoid close face to face contact, even when masks are used.

*Always Available to schedule* Facetime





If the visitor entering into the long-term care facility develops signs and symptoms of COVID-19 such as:

fever, cough, shortness of breath, sore throat, myalgia, chills or new onset loss of smell or taste within two (2) days after exiting the long-term care facility or designated outdoor visitation space, they must agree to immediately notify the long-term care facility of the date they were in the facility, identify all individuals they were in contact with, and the locations inside or outside the center they visited.