



# Casa de Ramana

## Rehabilitation Center

To Our Residents, Family and Staff Members:

We want to inform you that we have received confirmation that individuals at Casa de Ramana Rehabilitation Center has been diagnosed with COVID-19. Resident and employee safety is our top priority. Any residents that were identified as being symptomatic were immediately isolated to prevent further cases. We are staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps. We are consistently coordinating care with our Medical Directors to make sure that our facility is doing everything we can to make sure our residents remain safe and properly cared for.

We encourage you to call our center at 508-872-8801 for updates on the status of your loved one. We understand that you are concerned about your loved one, but it is crucial that we restrict visitation to reduce the spread of this virus. We also understand that connecting with family members is incredibly important to our residents. Family members are encouraged to connect with their loved ones through video chat, calling, texting, or other social media formats.

We will contact you if your loved one is suspected or diagnosed with COVID-19.

We need your help in battling COVID-19. Please visit the [Centers for Disease Control and Prevention \(CDC\) website](#) to learn how you can help prevent the spread in our community.

We know this is a difficult time for everyone. We will continue to provide you with updates as they become available. Please know that we are strictly adhering to all directions from the local and state health department.

We know that you may have questions and we encourage you to contact our center.

Sincerely,

*Stephen Copper*

Stephen Copper, Administrator

4/20/2020