

January 14, 2021

Dear Family Members, Friends, Residents and Staff-

I wanted to give you an update as we continue to test staff and residents for COVID-19. I'm happy to share since the letter last week, we have had 5 (five) residents and three (3) staff recover from covid. We are hoping the same for the other ten (10) residents who are on the covid isolation unit and our two residents who are positive in the hospital. We continue to stay in contact with the state epidemiologist frequently and they have been most helpful to us.

We are still not taking any new admissions (other than if someone goes out to the hospital and needs to return to us) and we will not admit to the center until such time that the Department of Public Health gives us clearance that we are able to resume admissions to our center. We continue to take steps to eliminate COVID from our center: testing of both staff and residents, proper PPE use, infection control practices as per DPH guidance and moving individuals into isolation if they do test positive. We anticipate at this time that we will be able to clear this virus by the end of the month but I will certainly keep you updated.

We will continue to test all staff and residents every three days until we have zero cases of COVID. Once we are COVID free for 14 days, we will be able to resume in-person visits. Until that time we encourage you to reach out to Karen Curtis, our Life Enrichment Director at (508-872-8801 x 2330) or kcurtis@casa-rehab.com or reach out to Jacilene Silva, our Alzheimer's Assistant Program Director at 508-872- 8801 x2340 or email jsilva@casa-rehab.com to coordinate a "virtual visit"- Facetime, Zoom or Skype.

We are well staffed, and we have plenty of PPE. We also have testing available to us and I know we will get through this. If we need additional assistance or support we will reach out the department of public health to provide whatever assistance is needed. The vaccine is on the horizon and we are scheduled to have the second dose available to us on 1/18/2021. I encourage you to check our website www.casa-rehab.com daily as it is updated daily.

I know this is very difficult for you but please know we will ensure your loved one is well cared for. If you have any questions please feel free to contact me or Georgia Medeiros, Assistant Director of Nursing at 508-872-8801.

Thank you for your ongoing support.

Sincerely,

Stacey Brady

Administrator